



www.allwrightbourke.com.au





Thank you for choosing us to help you. We feel privileged that you trust us with the most important matters and transactions in your life.

We became Lawyers & Conveyancers because we wanted to help people. We like helping people and have made it our business to solve problems and guide you through difficult legal issues and processes.

We created this info pack to explain how we do business and tell you a little bit more about Allwright Bourke and what we offer.

We started as a small business in regional NSW and over time we have organically grown. Today we service client's all over NSW.

Despite our growth, we have maintained our authentic and personal approach to law. We care about all our client's, thier families and businesses. We aim to be here to help you with all the highs and lows that life throws at you.

Our business has only been able to grow due the relationships we build with our clients and our reputation of excellence.

We hope you to help you and look forward to getting to know you, your family and your business.

Shughes. & Howele

Stephanie Hughes

Director

Jessica Bourke Director



CONTACT US

Allwright Bourke



admin@allwrightbourke.com.au



1300 22 5297 1300 AB LAWS

Our office hours are 9.00am to 5.00pm Monday to Friday.

Urgent questions or issues

The best way to contact us with urgent issues or questions is via telephone.

Non-urgent questions or issues

If your enquiry does not require a "same day" response or action, our preferred contact method is email.

You can book appointments online and do intake forms at home. Head to our website to book an appointment and start an intake form.

Communication & Meetings:

We will communicate primarily by email.

We primarily do our appointments via video. Most of our practice areas can be run entirely electronically, meaning that you do not need to attend our office to sign documents or complete most of your transactions.

We also offer in person appointments at our main locations, if you would prefer to attend our offices and meet face to face.



Sales & Purchases

Changes of Tenancy or name on title

Business & Commercial Sales & Purchases

Residential

Family Law & Intergenerational Transfers

> Rural & Water Sales & Purchases

Mortgage /Guarantor Advices

Leases

Conveyancing

Commercial

Debt Recovery over \$50K

Commercial Transactions & Agreements



Estate Dispute & Family Provision Claims

Probate & Letters of Administration Simple & Complex Wills/ Powers of Attorney Enduring Guardians

Personal & Business Succession Planning & Asset protection Wills & Estates

Parenting

Property / Financial

Divorce

Binding Child Support Agreements Binding Financial Agreements (prenups & postnups)

Independent Children's Lawyers

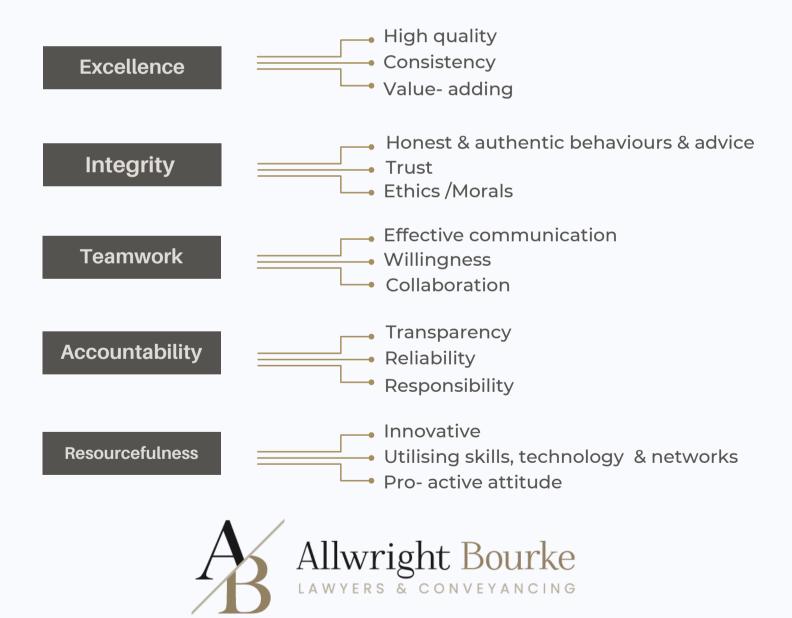
Family Law

Core Values

Internally and externally, Allwright Bourke aim to conduct business in a way that is reflective of our core values.

Our team collaborated to determine our core values and we truly believe that these key values reflect who we are as a business.

They are not simply words - they are we stand for!



HOW WE DO BUSINESS





Teamwork

We work collaboratively as a team. When you engage us, you engage the whole firm and have access to our combined resources and skill.

Over the course of your matter, you will likely speak or communicate with our reception team, our team of paralegals and at least one Solicitor or Conveyancer.

Behind the scenes our Senior Solicitors and Directors are supervising and assisting staff working on your matter. From time to time we will step in and change the team members or add more team members to your matter.

Why do we do this? To ensure Excellence!

- Quality Assurance Two minds are better than one. We strive for Excellence. We work together to spot problems before they occur and to ensure all work meets our standards. You pay for our combined skills.
- Matters change as they progress Sometimes simple matters become more complex and require a more senior staff member to assist. We adapt and change staff to meet the needs of your matter. Alternatively, it is more cost effective to you to appoint staff on lower hourly rates to do simple transactions.
- The show must go on If a staff member is sick, on leave or perhaps just can't get to your matter in a reasonable timeframe, by working collaboratively, we are able to delegate your matter to another team member, who can keep your matter moving.

COSTS

We provide excellence at a reasonable price. We are not the cheapest. If you want the cheapest Solicitor or Conveyancer, then maybe we are not the right firm for you.



We issue you with a Cost Agreement that sets out our **estimate** fees and the scope of work. We are transparent about legal costs.

When you want quality work, you never want to have the cheapest doctor, accountant or solicitor. You get what you pay for!

We believe that our work will add value to your life. We can spot problems or help resolve disputes in a client focused way. We believe in our quality and skill and stand by our pricing. We are not cheap. We are good quality for money.

We use time recording software that accurately records every minute we work on your matter, so you are charged accurately for the actual work done (unless it's a fixed fee matter).

We invoice regularly and send "interim" invoices, rather than large bills at the end of matters. This allows **transparency** and **accountability** with our fees.

We request money in trust up front and throughout matters. The exception to this is estate & conveyancing matters, where we do not generally request funds until the end of the matter.

We do not work unless we hold credit funds in Trust and will cease work if we do not have credit funds in Trust.

Whilst we are a growing business, we are still a small business. Your fees pay our staff's wages. which in turn pay their children's school fees and mortgages. When you pay our fees, you are supporting a small business and many local families and communities.



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Parkes Office:

19 Court Street Parkes NSW 2870

Forbes Office

9 Harold Street Forbes NSW 2871

Dubbo Office

21 Church Street, Dubbo NSW 2830

Newcastle Office:

Level 1/142 Union Street The Junction NSW 2291

Sydney Office:

119 Willoughby Rd Crows Nest NSW 2065

Maitland Office:

Level 1, Suite , 14 Bulwer Street Maitland NSW 2320

Central Coast Office:

3 Amy Close North Wyong NSW 2259









